

## 2011 Provider Compliance Training

(This training is **mandatory** for all providers of VBH-PA.)

### Make-Up Questionnaire Instructions

1. Return to the VBH-PA Fraud, Waste and Abuse webpage and review the following documents and websites:
  - Training
    - Program Integrity PowerPoint Presentation
    - Program Integrity Tips
    - OIG webpage – A Roadmap to Avoiding Fraud and Abuse
2. In addition, be sure to visit all of the other links on the VBH-PA Fraud, Waste and Abuse webpage. Please be sure to visit the following to complete the Training Make-Up Questionnaire Page:
  - Reporting Procedures
    - Potential Fraud, Waste and Abuse Referral Form
  - Laws and Regulations
    - Pennsylvania Code - Provider (1101.75) and Recipient (1101.92) Prohibited Acts
  - Program Integrity Links
    - Pennsylvania Attorney General
    - Pennsylvania Bureau of Program Integrity
3. Please print and complete the Training Make-Up Questionnaire Page.
4. Submit the Questionnaire Page to the following:
  - Attention: Melissa Hooks, Compliance Manager
    - Fax Number: (724) 744-6303
    - Email Address: [Melissa.Hooks@valueoptions.com](mailto:Melissa.Hooks@valueoptions.com)
5. Please contact Melissa Hooks, Compliance Manager, at (724) 744-6513 with any questions.
6. VBH-PA will send a certificate of completion once the questionnaire page is received by the Compliance Department at VBH-PA.