

Agenda

Meeting Title:	Clark County Crisis Collaborative
Date/Time:	September 21, 2017, 3:00-4:30 PM
Location:	Children's Center, 13500 SE 7th St, Vancouver, WA 98683 phone 650-479-3208 pc: 7999-9944

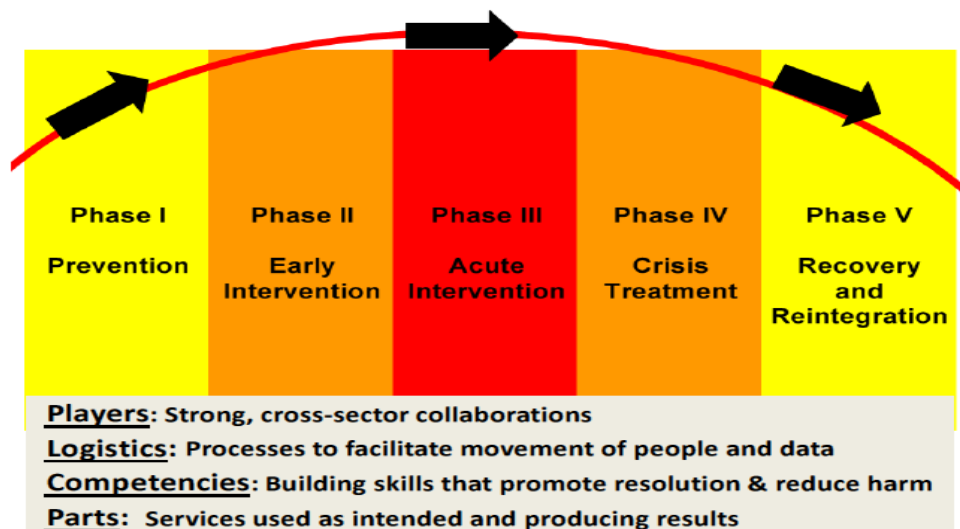
3:00 – 3:10 Introductions

3:10 – 4:00 Person Centered Approach “True North” in system development- Kappy Madenwald

4:00 – 4:20 Follow up items from previous meeting

- Erin will share results of crisis line survey feedback at next meeting
- Daniel will report on meeting with public health once meeting is re-scheduled
- Inna will reach out to TIP NW (Youth suicide/trauma response team) to learn more and invite them to a meeting
- Medical Clearance work group discussion, Cindy and Sela work with Inna and their facilities/MD's, Kyle will get ED representative to collaborate
- All: review data matrix draft (in agenda) and provide feedback to Inna priority metrics and how to make items measurable

4:20 – 4:30 Next Steps: Meeting frequency and recurrence



Madenwald & Day, Technical Assistance Collaborative, Inc.

Clark County Crisis Collaborative Charter

Clark County Crisis Collaborative purpose:

1. Cross sector, county specific system collaborative group to focus on system-wide improvements and transformation
2. Identify gaps in the Crisis System continuum of care (reference Crisis system of care organizing framework) in prevention, early intervention, acute intervention, crisis treatment and recovery and integration efforts as well as logistics, players, competencies and parts involved in assisting crisis system users experience adequate relief and resolution
3. Identify strategies and solutions to address gaps in the Crisis System continuum of care and pathways to implement best practices and technical assistance, including making recommendations to system providers and payers
4. Promote principles of recovery and resiliency by using Peer services and individual/family voices to inform and improve the Crisis System continuum of care
5. Develop written protocols that describe roles and expectations in interactions between the players in the crisis system such as pragmatic, working MOUs between key entities starting with the crisis teams, regional crisis line and lead treatment agencies with specific attention to mutual expectations throughout a crisis episode, filing of crisis plans and alerts, on-call schedules and administrative support, post-crisis follow-up commitments, and lead persons for collaborating on improvements.
6. Develop a communications strategy to share written protocols with key community partners so they understand the crisis continuum of care and opportunities for upstream interventions.
7. Develop county specific Crisis System of Care (CSOC) protocol handbook for use and dissemination (such as at CIT trainings, Mental Health First Aid, staff orientation, use by other sectors, CVAB and NAMI), describe access, inform about involuntary processes, but have the primary focus be on voluntary alternatives.
8. Map out specific responsibilities and expected competencies in performance standards
9. Review medical clearance practices and make recommendations for improvements in user experience
10. Decide critical data for the community to track to assess crisis system performance and review the data routinely, such as real-time data sharing, cost analysis and target populations.
11. Track data and strategize how to:
 - a. reduce the use of involuntary interventions in crisis episodes.
 - b. increase the use of peer or parent peer specialist involvement in crisis episodes.
 - c. reduce out of area placements.
 - d. Report out to the community and key stakeholders

Duration: Perpetual until otherwise designated

Members:

- Clark County Crisis
- Managed Care Organizations (MCO's)
- Law Enforcement
- Hospitals
- Behavioral Health Providers



- Individuals with lived experience
- Housing/Homelessness Providers
- Regional Crisis Line- Protocall
- Clark Regional Emergency Services Agency (CRESA)
- School Districts
- Emergency Medical Services (EMS)

Role:

As the BH-ASO, Beacon will be the organizer and entity responsible to ensure that work is completed between meetings to make forward progress, ensure people feel invested in the forum and the time is well spent.

Participants' minimum roles and responsibilities:

- Attend meetings monthly
- Provide input to issues, strategies and direction
- Support the overall work of the crisis system
- Assist in recruiting additional stakeholders from targeted sectors
- Members shall receive no compensation for participation
- Follow through on agreed upon assignments

