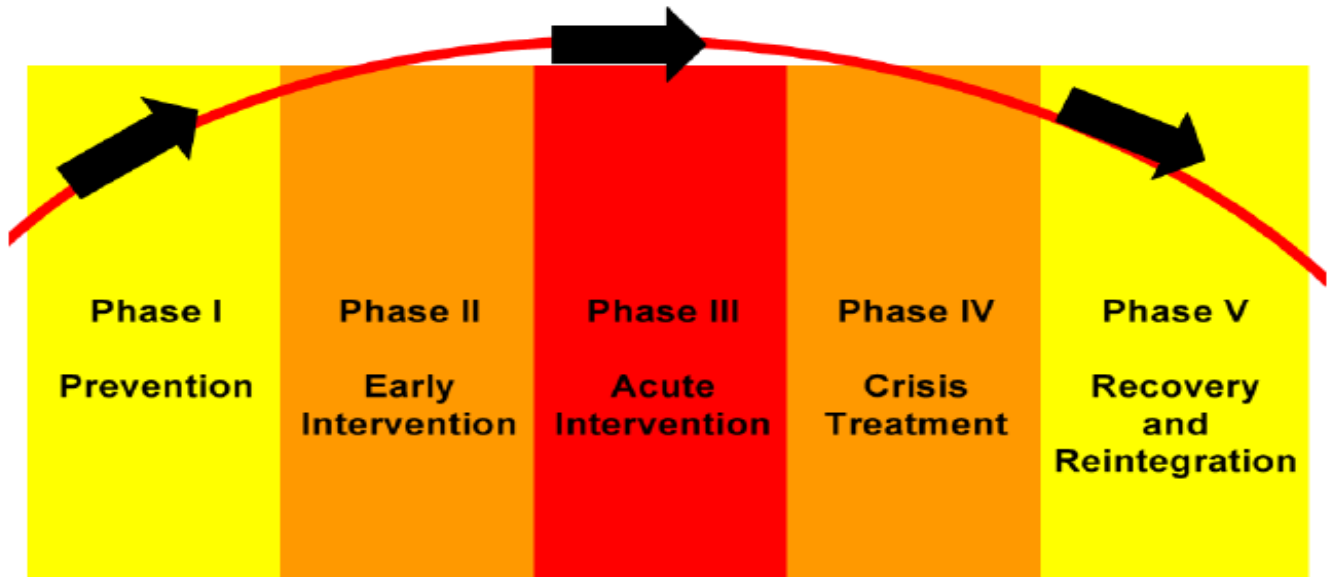


Agenda

Meeting Title:	Clark County Crisis Collaborative
Date/Time:	April 20, 2017, 3:00-5:00 PM
Location:	Children's Center, 13500 SE 7th St, Vancouver, WA 98683 phone 877-668-4493 or 650-479-32089 pc: 79999944

- 3:00 – 3:10 Introductions
- 3:10 – 3:40 Executive Summary Review & Updates on Recommended Key Action Steps – **Inna Liu**
- 3:40 – 4:15 Crisis Systems of Care and what makes crisis collaborative successful – **Kappy Madenwald**
- 4:15 – 4:50 Collaborative Charter: Define Goals & Purpose:
- 4:50 – 5:00 Next Steps

Crisis System of Care Model



Players: Strong, cross-sector collaborations

Logistics: Processes to facilitate movement of people and data

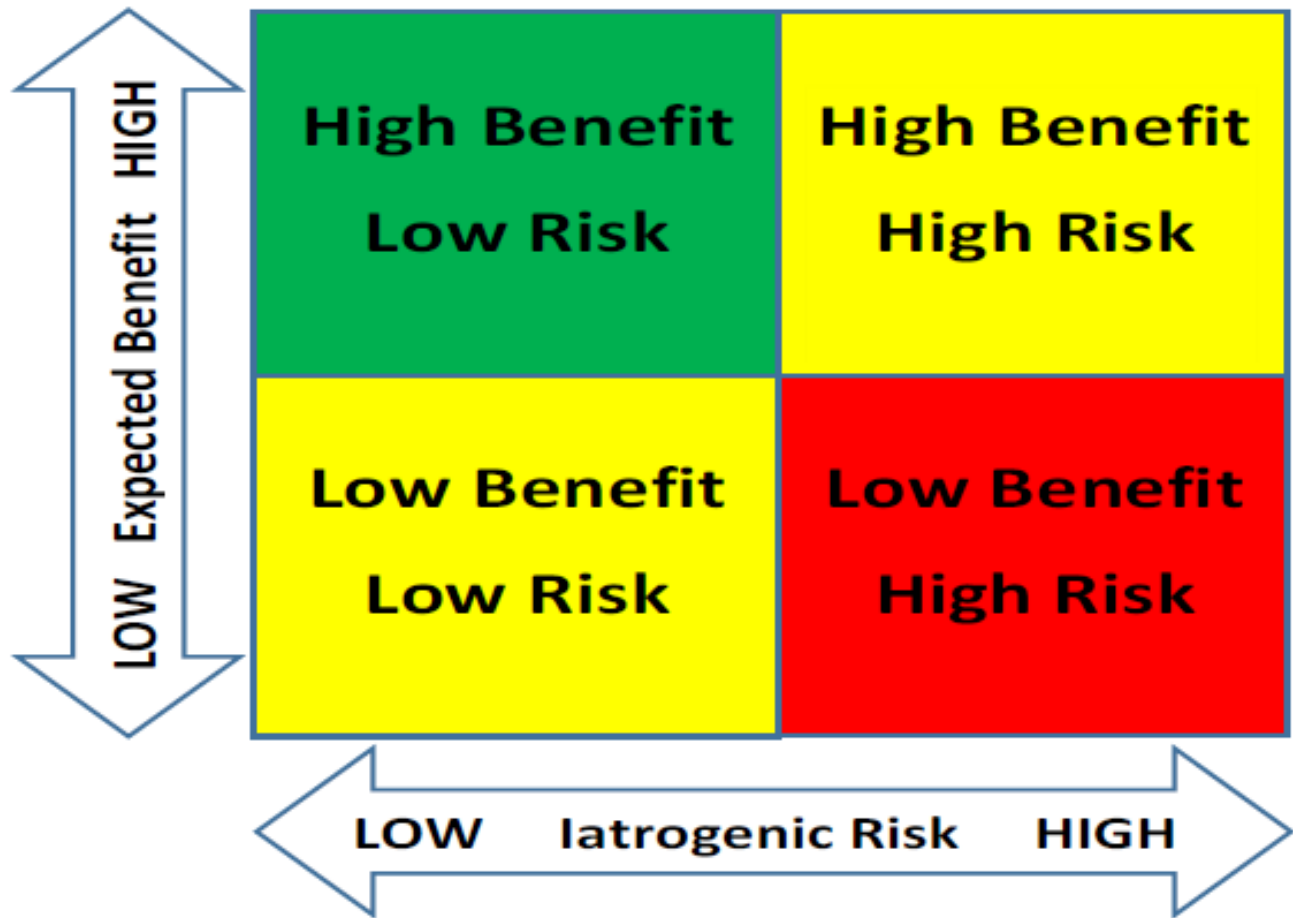
Competencies: Building skills that promote resolution & reduce harm

Parts: Services used as intended and producing results

Madenwald & Day, Technical Assistance Collaborative, Inc.



Quadrant Model for Rethinking Hospitalization



©Madenwald Consulting, LLC



Crisis System of Care Organizing Framework

5 crisis phases for community development and investment	Parts Services used as intended and producing results	Players Strong, cross sector collaborations	Logistics Processes to facilitate movement of people and data	Competencies Building skills that promote resolution and reduce harm
Phase 1 Prevention				
Phase 2 Early Intervention				
Phase 3 Acute Intervention				
Phase 4 Crisis Treatment				
Phase 5 Recovery and Reintegration				



Clark County Crisis Collaborative Draft Charter

Clark County Crisis Collaborative purpose:

- Cross sector, county specific system collaborative group to focus on system-wide improvements and transformation.
- Identify gaps in the Crisis System continuum of care (reference Crisis system of care organizing framework) in prevention, early intervention, acute intervention, crisis treatment and recovery and integration efforts as well as logistics, players, competencies and parts involved in assisting crisis system users experience adequate relief and resolution.
- Develop written protocols that describe roles and expectations in interactions between the players in the crisis system such as pragmatic, working MOUs between key entities starting with the crisis teams, ProtoCall and lead treatment agencies with specific attention to mutual expectations throughout a crisis episode, filing of crisis plans and alerts, on-call schedules and administrative support, post-crisis follow-up commitments, and lead persons for collaborating on improvements.
- Develop a communications strategy to share written protocols with key community partners so they understand the crisis continuum of care and opportunities for upstream interventions.
- Develop county specific Crisis System of Care (CSOC) protocol handbook for use and dissemination (such as at CIT trainings, Mental Health First Aid, staff orientation, use by other sectors, and NAMI). Describe access, inform about involuntary processes, but have the primary focus be on voluntary alternatives.
- Map out specific responsibilities and expected competencies in performance standards
- Review medical clearance practices
- Decide critical data for the community to track to assess crisis system performance and review the data routinely, such as real-time data sharing, cost analysis and target populations.
- Track data and strategize how to:
 - o reduce the use of involuntary interventions in crisis episodes.
 - o increase the use of peer or parent peer specialist involvement in crisis episodes.
 - o reduce out of area placements.

Duration: Perpetual until otherwise designated

Members:

- Clark County Crisis
- MCO's
- Law Enforcement
- Hospitals
- Providers
- Consumers/lived experience
- Housing
- Regional Crisis Line- Protocall



Role:

As the BH-ASO, Beacon will be the organizer and entity responsible to ensure that work is completed between meetings to make forward progress, ensure people feel invested in the forum and the time is well spent.

Other minimum roles and responsibilities:

- Attend meetings monthly
- Provide input to issues, strategies and direction
- Support the overall work of the crisis system
- Assist in recruiting additional stakeholders from targeted sectors
- Members shall receive no compensation for participation
- Follow through on agreed upon assignments

